

TERMS AND CONDITIONS

TRAVEL DOCUMENTS

U.S. Citizens must have a valid passport with at least six months validity remaining. Applies only for tours outside the United States.

DEPOSITS AND PAYMENT

When signing up for the tour, a deposit of \$500 per person must be made. The Norwegian American Genealogical Center & Naeseth Library (NAGC&NL) accepts card, check or cash. Make checks payable to NAGC&NL. After the deposit, payments must be made according to the payment plan for each tour.

RATES AND FARES

Prices are based on the exchange rate of US Dollar and the currency in the destination country or countries at the time the tour is planned. If the exchange rate should drop significantly under the known exchange rate when the tour was planned, Nor-Am Tours LLC & NAGC&NL reserves the right to adjust the price of the tour. The price of the tour is also based on a minimum number of travelers in the group. If the number of travelers is less than the number mentioned for each tour, Nor-Am Tours LLC reserves the right to cancel the tour, or give the travelers and option of still doing the tour with a smaller group, but with a little higher price. In the rare event that any of this should occur, the travelers will be notified, and will be offered the possibility to either accept the higher tour price, or cancel the tour with no penalties.

CANCELLATION POLICY

All cancellations must be submitted in writing. Email is accepted as writing. Refund policy:

Cancellation more than 120 days (4 months) prior to departure: The deposit minus \$100

Cancellation 120 – 60 days prior to departure:

Cancellation 45 – 60 days prior to departure:

Less than 45 days prior to departure:

No refund

TOUR PRICE INCLUDES

Services included in the tour price is listed for each tour, under the "Tour Includes"-section.

Not included:

Passport fees, all items of personal nature, beverages, meals not specified in the itinerary or items not included in the tour, luggage handling at airports, personal travel insurance, tips for drivers and guides.

DOCUMENTS

Documents will be sent out at least two weeks prior to departure. No travel documents will be sent out until the final payment has been done.

RESPONSIBILITY AND RELEASE OF LIABILITY

Nor-Am Tours LLC and NAGC&NL shall not be responsible in any way for loss, injury or damage arising from an Act of God, Acts of Governments of de facto authority, war, civil unrest, any kind of hostilities, strikes, theft, sickness, quarantine, immigration or customs regulations, hijacking, acts of terrorism, breakdown, delay, cancellation, error, omissions or any other cause beyond our control. Nor-Am Tours LLC, NAGC&NL and their representatives are released of liability for consequences of any decisions made of any traveler concerning conditions of health, safety, fitness or any activity in which the passenger participates.

ACCEPTING THE TERMS AND CONDITIONS

By signing up for the tour, and paying the deposit, the traveler accepts these terms and conditions.